



Refund policy

Please see our refund policy in the event of cancelation:

- 7.1.1 More than 10 working days before the removal was due to start: No charge.
 - 7.1.2 Between 5 and 10 working days inclusive before the removal was due to start: not more than 30% of the removal charge.
 - 7.1.3 Less than 5 working days before the removal was due to start: not more than 60% of the removal charge.
 - 7.1.4 Within 24 hours of the move taking place; not more than 75% of the removal charge.
 - 7.1.5 On the day the work starts or at any time after the work commences 100% of Our charges.
- No charge for rescheduling the work and subject to our availability
100% refund if the move is postponed due to Covid 19 other illness or death.